Compliance Area: REVIEW OF TELEPHONE CALLS

Procedure: Coaches are required to record each telephone call made to a prospective student-athlete or the prospect’s parents or legal guardians regardless of the length of the conversation. Coaches must record all calls made to prospects on their office phone, home phone and all cell phones (i.e., institutionally issued, personal phone). In the event that no telephone calls take place during a particular week or month, the coach must note that information on the log. Recruiting logs must be submitted to the Office of Compliance Services (OCS) at the conclusion of each month.

In addition to the current procedure, OCS will compare the coach’s recruiting log to the coach's phone bill. Specifically, OCS will review all bills generated by institutionally issued phones (i.e., office phones, cell phones).

Purpose: “Lack of institutional control” and “failure to monitor” are two areas the NCAA has emphasized in recent infractions cases. OCS is implementing the new recruiting log procedure in order to improve our monitoring systems and increase institutional control over recruiting.

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