Stakeholder Evaluation of Area of Expertise (AOE) Teams:

Questionnaire for MSUE Field Staff

The purpose of this study is to inform and guide future decisions regarding the Area of Expertise (AOE) Teams within the Agricultural and Natural Resources Program of Michigan State University Extension (MSUE). Therefore it is very important that you respond as honestly and as thoughtfully as you can.

Answer each question as accurately as you can. Many questions can be answered by circling the item that best describes your opinion or situation. Other questions will require a written answer. All answers will be kept completely confidential.

Example:

How important is electronic mail (e-mail) to you to effectively deliver objective research-based information to farmers and agri-business members? (Circle one number.)

<table>
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<tr>
<th>Not Important</th>
<th>Somewhat Important</th>
<th>Quite Important</th>
<th>Extremely Important</th>
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<td>1</td>
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<td>3</td>
<td>4</td>
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By circling "4," the respondent indicated they feel electronic mails are quite important when delivering research based information to their clientele.

Please return the completed questionnaire to:

Dr. Murari Suvedi
AEE Center of Evaluative Studies
408 Agriculture Hall
Michigan State University
East Lansing, MI 48824
1. Approximately how long have you been serving as a District or County Extension Agricultural Agent?

_____ Years _____ Months

2. Currently, which of the following ANR-AOE Team do you serve?

___ (a) Field Crops  
___ (b) Livestock  
___ (c) Dairy

3. Approximately, how many days did you commit to the AOE Team activities during FY 1994-95?

___ days (note: 20% = 44 days, approximately)

4. Approximately, how many days did you actually spend in FY 1994-95 on your AOE Team activities?

___ days

5. Compare your answers to questions 3 and 4. If actual is less than committed, what caused this? Check all that apply.

___ (a) lack of time  
___ (b) I don't feel qualified/knowledgeable  
___ (c) clientele not interested  
___ (d) someone in authority told me to do something else  
___ (e) other agencies are already doing it  
___ (f) don't know where to begin / how to start  
___ (g) unable to get "expert" help / technical assistance  
___ (h) lack of resource materials or access to them  
___ (I) other, specify ________________________________

6. During the past one year, what were the major educational programs you offered to farmers and agribusinesses?

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<th>Educational program(s) reached</th>
<th>Major audience</th>
<th>Estimated number</th>
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7. Reflect on different educational programs in question 6. How do you assess the quality of these educational programs offered by your AOE Team? (Circle one number per item.)

Indicators of program quality:   _____ Poor   Fair   Average   Good   Excellent

a. Timeliness of education/information provided 1 2 3 4 5
b. Use of research-based knowledge/information 1 2 3 4 5

c. Programs based on local needs and/or problems 1 2 3 4 5

d. Involvement of local stakeholders in the program 1 2 3 4 5

e. Number of farmers/agri-business members served 1 2 3 4 5

f. Program's contribution in enhancing the knowledge, attitude, skills and aspiration of participants 1 2 3 4 5

g. Program's contribution to bring about changes in farm related practices of participants. 1 2 3 4 5

h. Overall program quality 1 2 3 4 5

8. Compared to Extension educational programs prior to AOE Team concepts, how would you rate the quality of programs offered by your AOE Team?

___ (a) Definitely improved
___ (b) Improved
___ (c) No change
___ (d) Deteriorated
___ (e) Definitely deteriorated

Why do you think this happened? ________________________________

____________________________________________________________________

9. The number of referrals from other MSU Extension agents you receive now compared with the number you received prior to being in the AOE Team has:

___ (a) Increased significantly
___ (b) Increased some
___ (c) No change / remained same
___ (d) Decreased some
___ (e) Decreased significantly

10. Approximately, what percentage of farmers/agri-business members in your area are aware of the AOE Team concept adapted by MSU Extension?

_____ percent farmers/growers

_____ percent agri-business members

11. What do you consider as major areas of unmet educational needs of Michigan farmers and agri-businesses served by you AOE Team?

1. ________________________________

2. ________________________________

3. ________________________________

12. Circle the response that shows how you feel, whether you agree, disagree or are undecided about each of the following statements regarding the management of AOE Team.

If you STRONGLY DISAGREE, circle ........................................... SD
If you DISAGREE, circle .............................................. D
If you are UNDECIDED, circle ......................................... ?
If you AGREE, circle ............................................... A
If you STRONGLY AGREE, circle ..................................... SA
a. AOE Team’s working procedures are clear to me.  
   STRONGLY DISAGREE  
   STRONGLY AGREE  
   SD  D  ?  A  SA

b. I am well informed on what was going on with my AOE Team.  
   SD  D  ?  A  SA

c. AOE Team decisions were made democratically.  
   SD  D  ?  A  SA

d. My AOE Team tried to accomplish too much, too fast.  
   SD  D  ?  A  SA

e. AOE Team members have a reasonable work load.  
   SD  D  ?  A  SA

f. AOE Team members are well trained in the subject matter.  
   SD  D  ?  A  SA

g. AOE Teams have received enough support from campus-based Extension specialists.  
   SD  D  ?  A  SA

h. AOE Teams have received needed support from MSUE administration.  
   SD  D  ?  A  SA

i. AOE Teams have received needed support from County and Regional Extension Directors.  
   SD  D  ?  A  SA

j. MSU Extension stakeholders are better served today as a result of the AOE Team concept.  
   SD  D  ?  A  SA

k. I am satisfied with my work as a member the AOE Team.  
   SD  D  ?  A  SA

13. We hope you now have reviewed the DACUM document thoroughly. Please indicate the top three priority areas of additional training you would like to receive to improve future program offerings of your AOE Team.

   1. ________________________________

   2. ________________________________

   3. ________________________________

14. Please reflect on your experience and suggest how can we improve AOE Team’s future program offerings? List specific suggestions:

   1. ________________________________

   2. ________________________________

15. Use the space below to share any other thoughts you may have to assist in the improvement of AOE Teams.